STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

SXM Radio Doesn't Reflect Station Or Song Changing

REFERENCE:	**TSB:** 08-268-26 **GROUP:** 08 - Electrical	**Date:**	July 8, 2026	**REVISION:**	—
VEHICLES AFFECTED:	**2023 - 2024 (DT) RAM 1500 Pickup** **2023 (RU) Chrysler Pacifica / Voyager** **2025 (WL) Jeep Grand Cherokee / Grand Cherokee L** **2025 (WS) Jeep Wagoneer / Grand Wagoneer** **This bulletin applies to vehicles equipped with:** • Uconnect 5 W 8.4" Display (Sales Codes UBF/UEF/UFF). • Uconnect 5 NAV W 8.4" Display (Sales Codes UBL/UEL/UFL). • Uconnect 5 W 10.1" Display (Sales Codes UBG/UEG). • Uconnect 5 NAV W 10.1" Display (Sales Codes UBN/UEN/UFN). • Uconnect 5 NAV W 12.0" Display (Sales Code UBQ). • Uconnect 5 NAV W 14.4" Display (Sales Codes UBW/UEW).			**MARKET APPLICABILITY:** ☒ NA ☐ MEA ☐ SA ☐ IAP ☐ EE ☐ CH **NOTE: This bulletin applies to the North America market.**	
CUSTOMER SYMPTOM:	**Customers may experience the following:** • When playing SXM stations the radio does not reflect the current station or recognize a song changing.				
CAUSE:	**Undetermined**				

DISCUSSION:

This is a known issue which engineering is investigating for root cause. Radio replacement is not recommended.

POLICY:

Information Only.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.