EQUIPMENT SAFETY RECALL

NORTH AMERICA

SCCM Internal Failure (Equipment)

Reference: 15B

FCA Canada Inc.

Parts Recalled

MOPAR Steering Column Control Modules:
68351725AD, 68351726AD, intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L vehicles.

68351728AD intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L, and 2022-2024 (WS) Jeep® Wagoneer/Grand Wagoneer vehicles.

68545657AA, 68545658AA, intended for use on 2019-2023 (DT) Ram 1500 Pickup vehicles.

68599295AA, 68599297AA, 68599299AA, intended for use on 2018-2024 (JL) Jeep® Wrangler vehicles.

68599296AA, 68599298AA, intended for use on 2018-2024 (JL) Jeep® Wrangler and 2020-2024 (JT) Jeep® Gladiator vehicles.

68603040AA intended for use on 2017-2024 (RU) Chrysler Pacifica and Voyager vehicles.

Template Version 1.8

Revision	Edition	Detail
0	June 2024	Initial Version.
1	July 2024	Related Labor Operation updated.

SYMPTOM DESCRIPTION

Some of the above steering column control modules ("SCCM") may have been built with an insufficient weld between an internal flexible flat cable ("FFC") and busbar. The SCCM may not allow a deployment signal from the occupant restraint controller to reach the driver airbag module, preventing airbag deployment. An airbag that does not deploy when intended may result in increased risk of injury to the driver in a crash.

The condition described above does not comply with Canada Motor Vehicle Safety Standard ("CMVSS") No. 208.

REPAIR TO BE PERFORMED

This recall is applicable only to **MOPAR replacement parts.**

Inspect the module part number:
68351725AD, 68351726AD, 68351728AD, 68545657AA, 68545658AA, 68599295AA, 68599297AA, 68599299AA, 68599296AA, 68599298AA, 68603040AA – Module suspect, repurchase the module.

Dealer should add part (reimbursement) to claim when using LOP.

If the recalled SCCM part number listed above has been installed into a vehicle covered under recall 33B, 34B, 35B or 36B, complete the repair according to the corresponding dealer instructions.

If the recalled SCCM part number listed above has been installed into a vehicle NOT covered under recall 33B, 34B, 35B or 36B, complete the repair according to the instructions below, and claim the appropriate 15B LOPs.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

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Use the following labour operation numbers and time allowances:

For Over-The-Counter parts return, claim the 08-15-B1-80 and 95081953

Labour Description	Number	Hrs
Module, Steering Column Control	08-15-B1-80	0.0

Related Labour Description	Number	
Dealership Handling Fee for Part Exchange	95081953	0.1

If the part is installed in a vehicle, claim 08-15-B1-81 for testing, and 08-15-B1-82 from replacement (if required). Add 08-15-B1-60 for PHEV vehicles.

Labor Description	Number	Hrs
Module, Steering Column Control - Inspect	08-15-B1-81	0.2
Module, Steering Column Control - Inspect and Replace - 2018-2024 JL, 2020-2024 JT, 2017-2024 RU	08-15-B1-82	0.6
Module, Steering Column Control - Inspect and Replace - 2019-2023 DT, 2022-2024 WS	08-15-B1-82	0.7
Module, Steering Column Control - Inspect and Replace - 2021-2024 WL	08-15-B1-82	0.8

Additional Labor Description	Number	Hrs
PHEV High Voltage Power Down / Power Up / Loss of Isolation Procedure - 2021-2024 JL, 2017-2024 RU, 2022-2024 WL	08-15-B1-60	0.6

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

PARTS INFORMATION

No parts are required to perform this service procedure.

PARTS RETURN

No parts return required for this campaign.

Render the recalled part unusable and discard.

SPECIAL TOOLS

No special tools required for this campaign.

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

FCA Canada Inc.

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SERVICE PROCEDURE - DIAGNOSIS

A. wiTECH Diagnostic Testing

NOTE: The wiTECH scan tool must be used to perform this recall. The wiTECH software is required to be at the latest release level before performing this procedure.

1. Connect the wiTECH MDP to the vehicle data link connector.
2. Place the ignition in the **"RUN"** position.
3. Open the wiTECH 2.0 website.
4. Enter your **"User id"** and **"Password"** and your **"Dealer Code"**, then select **"Sign In"** at the bottom of the screen. Click **"Accept"**.
5. From the **"Vehicle Selection"** screen, select the vehicle to be updated.
6. Select **"SCCM"** from the topology screen.
7. Go to the **"Misc. Functions"** tab.
8. Select **"SCCM Serial Number Validation"**.
9. One of these results will be displayed:
    - **"Serial Number Confirmed OK. No replacement needed."** Clear any set codes and return the vehicles to the owner.
    - **"This SCCM is faulty and needs replacement. Refer to the proper section of Service Library.**

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CAMPAIGN NOTIFICATION
An important improvement for your vehicle is available.
NOTIFICATION DE CAMPAGNE
Une amélioration importante pour.

SCAN TO VIEW RECALLS

FCA
FIAT CHRYSLER AUTOMOBILES

EQUIPMENT CAMPAIGN 15B
SCCM INTERNAL FAILURE

Dear Vehicle Owner:

FCA CANADA INC. ("FCA CANADA") HAS ANNOUNCED A SAFETY RECALL ON CERTAIN MOPAR STEERING COLUMN CONTROL MODULES:

68351725AD, 68351726AD, intended for use on 2021-2024 Jeep Grand Cherokee/Grand Cherokee L vehicles.
68351728AD intended for use on 2021-2024 Jeep Grand Cherokee/Grand Cherokee L, and 2022-2024 Jeep® Wagoneer/Grand Wagoneer vehicles.
68545657AA, 68545658AA, intended for use on 2019-2023 Ram 1500 Pickup vehicles.
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68599296AA, 68599298AA, intended for use on 2018-2024 Jeep® Wrangler and 2020-2024 Jeep Gladiator vehicles.
68603040AA intended for use on 2017-2024 Chrysler Pacifica and Voyager vehicles.

Your vehicle must be repaired because:
FCA Canada. records indicate that you may have purchased an SCCM for your vehicle.

Some of the above steering column control module ("SCCM") may have been built with an insufficient weld between an internal flexible flat cable ("FFC") and busbar. The SCCM may not allow a deployment signal from the occupant restraint controller to reach the driver airbag module, preventing airbag deployment. An airbag that does not deploy when intended may result in increased risk of injury to the driver in a crash.

The condition described above does not comply with Canada Motor Vehicle Safety Standard ("CMVSS") No. 208.

We apologize for any inconvenience and thank you for your attention to this very important matter.

FCA Canada Inc.
National Service and Parts Manager

What You Must Do To Ensure Your Safety:

Contact an FCA Canada authorized Alfa Romeo dealer to schedule a service appointment.

What Your Dealer Will Do:

FCA will repair your vehicle free of charge. FCA Canada will inspect and, if necessary, replace your SCCM free of charge (parts and labor). We recommend that you schedule a service appointment to minimize your inconvenience. Please bring your SCCM and this letter with you to your dealership. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

FREQUENTLY ASKED QUESTIONS

WHERE CAN I FIND MORE INFORMATION ON THIS RECALL OR ANY OTHER RECALL AFFECTING MY VEHICLE?

By Web:	recalls.mopar.ca
By Phone:	(800) 465-2001
By Email:	www.fcacanada.ca/en/contact_us.php
By Mail:	FCA Canada Customer Care Centre P.O. Box 1621, Windsor, ON N9A 4H6

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?
If you have already experienced this specific condition and have paid to have it repaired, you will still be required to have the campaign performed by an authorized FCA Canada dealer at no charge to you. Once completed, please send your original receipts and/or adequate proof of payment along with the campaign invoice to the following address for **further review of possible reimbursement**: FCA Canada Customer Care Centre, P.O. Box 1621, Windsor, ON N9A 4H6.

HOW DO I UPDATE MY NAME AND ADDRESS OR IF I NO LONGER OWN THIS VEHICLE?
Contact the Customer Name & Address Call Centre at 1-800-373-1474 to update your information.

FCA IS THE MANUFACTURER OF THE FOLLOWING

ALFA ROMEO · CHRYSLER · DODGE · FIAT · Jeep · RAM · MOPAR