STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Audio Mute Or Steering Wheel Controls Inoperative

Discussion: The customer may experience an audio mute or steering wheel controls inoperative on UBD/UED radios **This behavior is under investigation by engineering**. Perform a radio reset. Push and hold the radio power/volume knob for 10 seconds until the radio reboots.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.