STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

Engine Ticking Noise

REFERENCE:	**TSB:** 09-015-24 **GROUP:** 09 - Engine	**Date:**	June 26, 2024	**REVISION:**	09-009-23 REV. D
VEHICLES AFFECTED:	**2022 (WK) Jeep Grand Cherokee** **2022 - 2023 (RU) Chrysler Pacifica** **2022 - 2023 (JL) Jeep Wrangler** **2022 - 2023 (JT) Jeep Gladiator** **2022 - 2023 (DT) Ram 1500 Pickup** **2022 - 2023 (WL) Jeep Grand Cherokee** **2022 - 2023 (VF) Ram ProMaster** **2022 - 2023 (WD) Dodge Durango** • **This bulletin applies to RU, JL ,JT, DT, WL and WD vehicles built on and after June 03, 2022 (MDH 0603XX) and on and before April 08, 2023 (MDH 0408XX) equipped with either the 3.6L V6 VVT Engine Upgrade 1 (Sales Code ERC), 3.6L V6 24V VVT E torque Engine (Sales Code ERG) or 3.6L V6 PHEV Hybrid Engine (Sales Code EH3).** • **VF vehicles built on and after June 03, 2022 (MDH 0603XX) and on and before April 8, 2023 (MDH 0408XX) equipped with the 3.6L V6 24V VVT Engine (Sales Code ERF).**			**MARKET APPLICABILITY:** ☒ NA ☒ MEA ☒ SA ☒ IAP ☒ EE ☐ CH	
CUSTOMER SYMPTOM:	**Customers may experience the following:** • Engine makes an abnormal ticking noise. There may be Diagnostic Trouble Codes (DTCs) present.				
CAUSE:	**Noise From Engine Area**				

This bulletin supersedes Technical Service Bulletin (TSB) 09-009-23 REV. D, date of issue May 20, 2023, which should be removed from your files. All revisions are highlighted with **asterisks and include adding a RSU cancellation note.**

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-131, date of issue May 09, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

NOTE: **This proactive service action no longer in effect. Please follow published service procedures in Service Library to diagnose and repair the vehicle.**

DIAGNOSIS:

This service action is no longer applicable. In the event the customer reports an applicable symptom/condition, please follow published service information to diagnose and repair.

POLICY:

Information Only.