STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

Windshield Wiper Blade Maintenance

REFERENCE:	**TSB:** 23-005-26 **GROUP:** 23 - Body	**Date:**	March 4, 2026	**REVISION:**	23-006-25 REV. B

VEHICLES AFFECTED:

2026 (EJ) Jeep Recon
2023 - **2026 (WL) Jeep Grand Cherokee / Grand Cherokee L**
2023 - **2026 (JL) Jeep Wrangler**
2023 - **2026 (JT) Jeep Gladiator**
2023 - **2026 (D2) RAM 3500 Pickup**
2023 - **2026 (WS) Wagoneer / Grand Wagoneer**
2023 - **2026 (DT) RAM 1500 Pickup**
2023 - 2026 (RU) Chrysler Pacifica
2023 - **2026 (DP) RAM 4500 / 5500 Cab Chassis**
2023 - **2026 (DS) RAM 1500 Pickup**
2023 - **2026 (DD) RAM 3500 Cab Chassis**
2023 - **2026 (DJ) RAM 2500 Pickup**
2023 - **2026 (MP) Jeep Compass**
2023 - **2026 (GA) Alfa Romeo Guilia**
2023 - 2026 (VF) RAM Promaster
2023 - 2026 (WD) Dodge Durango
2023 - **2026 (GC) Alfa Romeo Tonale**
2023 - **2026 (GG) Dodge Hornet**
2023 - **2026 (GU) Alfa Romeo Stelvio**
2023 (LA) Dodge Challenger
2023 (LD) Dodge Charger
2024 - 2026 (LB) Dodge Charger
2024 - **2026 (KM) Jeep Wagoneer S**

MARKET APPLICABILITY:

- [x] NA
- [ ] MEA
- [ ] SA
- [ ] IAP
- [ ] EE
- [ ] CH

NOTE: This bulletin applies to the North America markets.

CUSTOMER SYMPTOM:

Customers may experience one or more of the following:

- Wiper blades that chatter/streak/jump/skip/smear or make noise while traveling across the windshield.

CAUSE:

Dirty or contaminated wiper blade elements

This bulletin supersedes Technical Service Bulletin (TSB) 23-006-25 REV. B, date of issue July 24, 2025, which should be removed from your files. All revisions are highlighted with **asterisks and include updated model years.**

DISCUSSION:

This Information Only TSB is to communicate due to environmental conditions vehicles can be operated in, a film which can build up on both the windshield and the windshield wiper blade elements that will cause poor cleaning/streaking of the windshield, and in some instances, a chattering condition as the wiper blade elements travel across the windshield.

NOTE: Windshield wiper blades are frequently replaced unnecessarily. Replacement of the wiper blades is normally NOT required to correct streaking/chattering issues.

If a vehicle exhibits a wiper blade condition listed above, perform the following:

1. Carefully inspect the wiper blade elements. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 08 - Electrical / 8R - Wipers/Washers / Inspection. If none of the above issues are present, clean the glass and wiper blade elements. Proceed to Step 2.
2. Use a soft cloth, sponge or squeegee and glass cleaner P/N 04318014AC or equivalent, clean the windshield and wiper blade elements. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 08 - Electrical / 8R - Wipers/Washers / Cleaning.
3. Return the wiper blades to their normal operating position and operate the washer system. **If the wiper blades/elements are not streaking the windshield or chattering, do not replace the blade assemblies.** If the wipe pattern is still objectionable, repeat Step 2 several times. **If the wipe pattern is still objectionable or noisy, replace the wiper blades/elements.**

   NOTE: Be sure that the vehicles wiper blades are the original Mopar part. Any aftermarket, non-OEM, parts should be not replaced under the vehicle warranty.

POLICY:

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