STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Diagnostic Trouble Code (DTC) B15A1-00 Media Port Connection 1 Connection Found Set.

Customer Complaint/Technician Observation: Technician may find DTC B15A-00 for media port connection 1 connection set.

Discussion: Check if the DTC code shows active or store. Part should only be replaced for an "Active" fault after following the full Diagnostic Procedure.
Stored faults – Take no action unless the customer has specific complaints about Hub functionality.

Engineering is working on a radio software enhancement that will have mitigation that ensures DTC code B15A1 remains active only during ignition ON. Timing is expected to be in Q1 2026.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.