STAR ONLINE PUBLICATION

Case Number: S2323000029

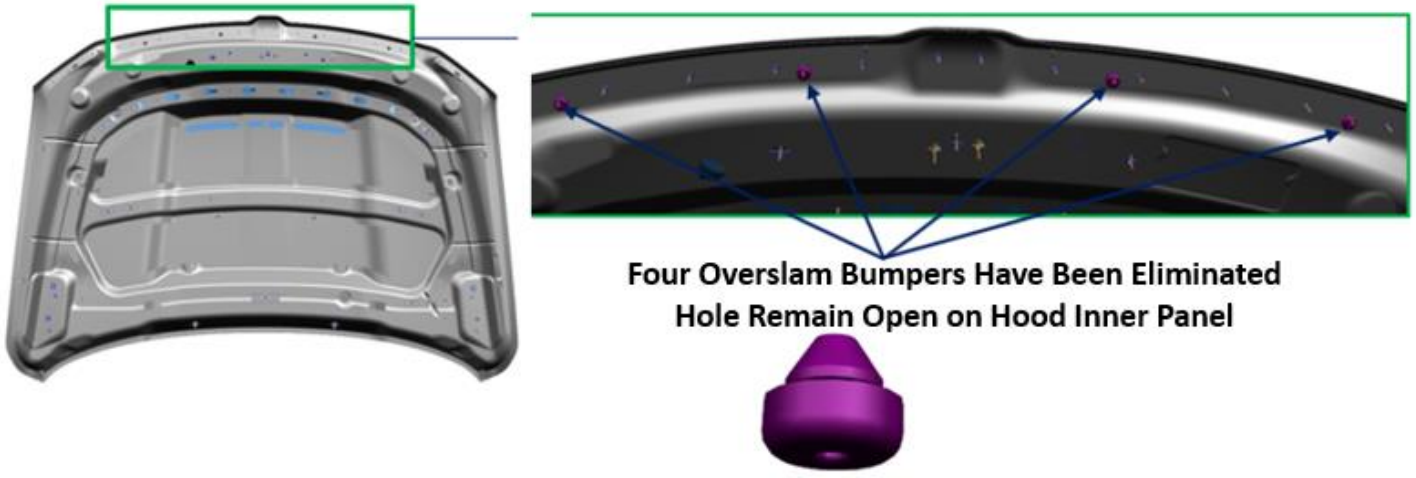
Release Date: March 2023

Symptom/Vehicle Issue: Hood Has Unused Holes In The Inner Panel Where It Used To Have Over Slam Bumpers.

Customer Complaint/Technician Observation: Owner and technician may find the hood has 4 unused holes. They may suspect parts are missing.

Discussion: Upon inspection of the under-hood environment, there will be 4 small holes visible at the front of the hood inner panel, between sections of seal. These holes are intentionally unused. Do not add replacement bumpers, as they have been eliminated. An engineering change is in process to eliminate the extra holes.

Image of Current:



Rubber bumpers do not need to be replaced.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.