STAR ONLINE PUBLICATION

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Symptom/Vehicle Issue: Washer Fluid Warning Lamp Illuminated When Reservoir Is Full

Affected Models:
2019-2026 Ram 1500 (DT), 2500 (DJ), 3500 (DD/D2), 4500/5500 (DP),
2018-2026 Jeep Wrangler (JL)
2020-2026 Jeep Gladiator (JT)
2017-2026 Jeep Compass (MP)
2017-2026 Chrysler Pacifica (RU)
2018-2026 Dodge Durango (WD)
2021-2026 Jeep Grand Cherokee (WL)
2022-2026 Jeep Wagoneer (WS)
2024-2026 Dodge Charger (LB)

Customer Complaint/Technician Observation: Customer states the washer fluid level warning lamp is on when it should not be. Concern may happen after adding washer fluid.

Discussion: There are 2 types of washer fluid level sensors float type and probe type. Prior to any repair, a visual inspection of the sensor should be performed. Review the below for more information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

1. Drain the washer reservoir.

2. Remove and inspect the fluid level sensor for fluid coating buildup on the sensor or damage. Replace sensors that are broken or damaged. If the sensor shows signs of contaminate coating on sensor probes, clean the sensor with soap and water or isopropyl alcohol (rubbing alcohol). Dry the sensor with a microfiber towel.

3. Install the cleaned sensor and refill the reservoir with standard washer fluid. If the washer light on condition is now resolved inform the owner of the cause and correction. Inform the customer that rain repellant washer fluid contains material that can coat the sensor prongs and reduce detection performance of the level sensor or trigger a false reading.

Types of level sensors:



Left- Sensing Probe Style Sensor. Right- Float Type.

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