EQUIPMENT SAFETY RECALL

NORTH AMERICA

Turn Signal Lever Latch - Equipment

Reference: A2B / NHTSA 24E-082

FCA US LLC

Parts Recalled MOPAR STEERING COLUMN CONTROL MODULE PART NUMBER 68545657AA for 2019-2023 (DT) RAM 1500 Pickup

MOPAR STEERING COLUMN CONTROL MODULE PART NUMBER 68545658AA for 2019-2023 (DT) RAM 1500 Pickup

Template Version 1.8

Revision	Edition	Detail
1	February 2025	Parts Recalled field updated.

SYMPTOM DESCRIPTION

The Steering Column Control Modules (SCCM) above may have been built with mechanisms within the turn signal lever that experience an interference condition that disables the self-cancelling function. A turn signal which does not self-cancel and remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.108 S9.1.1 requires that "The turn signal operating unit must be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control." A SCCM with an interference condition may not allow the self-canceling feature to function correctly.

REPAIR TO BE PERFORMED

This recall is applicable only to **MOPAR replacement parts.**

Inspect the SCCM part number:

Part number 68545657AA and 68545658AA – SCCM suspect, repurchase the SCCM.

Dealer should add part (reimbursement) to claim when using LOP.

If the recalled SCCM part number listed above has been installed into a vehicle covered under recall A1B, complete the repair according to the A1B dealer instructions.

If the recalled SCCM part number listed above has been installed into a vehicle NOT covered under recall A1B, complete the repair according to the instructions below, and claim the appropriate A2B Replace LOPs.

If the recalled SCCM part number listed above has not been installed into a vehicle, complete the ABS Module repurchase according to these instructions and claim the appropriate A2B LOPs.

IMPORTANT:
Some of the involved parts may be in dealer inventory. It is a violation of Federal law for a dealer to deliver/sell any parts included in this recall.

Involved vehicles can be determined by using the VIP inquiry process.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Module, Steering Column Control (SCCM) - Exchange Part	08-A2-B1-80	0.0
Inspect and Replace Steering Column Control Module (SCCM) - Non A1B VIN Vehicles Only	08-A2-B1-82	0.5
Dealership Handling Fee for Part Repurchase	95-08-19-55	$5.00

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

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NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

PARTS INFORMATION

Part No.	Qty.	Part Name
CSBR33B1AA	1	MULTIFUNCTION (SWITCH) with NHS
CSBR33B2AA	1	MULTIFUNCTION (SWITCH) without NHS
CSBR33B3AA	1	HEX LOCK (M16X1.50)

PARTS RETURN

No parts return required for this campaign.

Render the recalled SCCM unusable and discard.

SPECIAL TOOLS

Number	Description
NPN	wiTECH MicroPod II / MDP
NPN	Laptop Computer
NPN	wiTECH Software
2050200100	Remover, Driver's Air Bag
C-4755	Trim Stick

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

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SERVICE PROCEDURE

A. Test SCCM

NOTE: Please perform this test with a vehicle interior temperature above 0*C / 32*F.

1. Start the vehicle.
2. Center the steering wheel
3. Pull the turn signal lever forward (Flash to Pass), to assure that lever is **NOT** in the high beam position.
4. Activate the left turn signal and wait 60 seconds.

   NOTE: Do not touch the lever or rotate the steering wheel during this 60 second waiting period.
5. After the 60 second waiting period, place both hands on the steering wheel, with your right hand at the 3 o'clock position and your left hand at the 9 o'clock position.
6. Within the duration of 5 blinks of the T/S indicator: turn the steering wheel counterclockwise until your left hand reaches the 6 o'clock position and slowly return it to the 9 o'clock position.
7. Repeat steps 4 through 6 two more times.
8. Did the turn signal cancel each of the 3 times you tested it?

   • **YES** – The SCCM is functioning as designed. Return the vehicle to the owner and close the recall.
   • **NO** – Replace the SCCM using the steps below.

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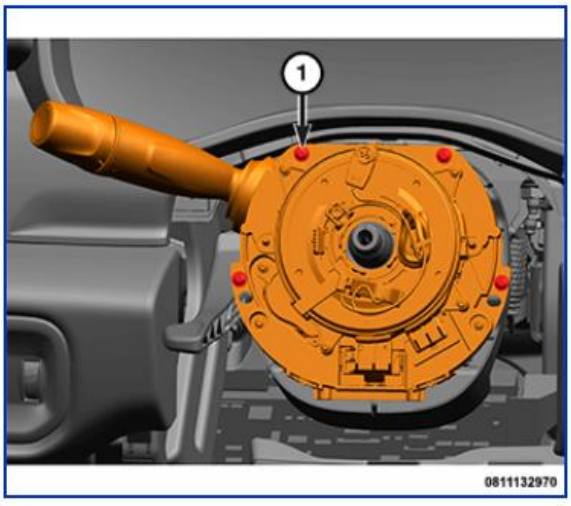
SERVICE PROCEDURE

B. Remove SCCM

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbags, airbag curtains, knee blocker, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect the Intelligent Battery Sensor (IBS)/negative battery cable assembly from the negative battery post, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS. Failure to take the proper precautions could result in accidental airbag deployment.

CAUTION: Always turn the steering wheel until the front wheels are in the straight-ahead position. Then, prior to disconnecting the steering column from the steering gear, lock the steering wheel to the steering column. If clockspring centering has been compromised for ANY reason, the entire Steering Column Control Module (SCCM) and clockspring unit MUST be replaced with a new unit.

1. Place the front wheels in the straight-ahead position and inhibit the steering column shaft from rotation.
2. Extend the steering column to the fully extended position and lower it to its lowest (down) position.
3. Disconnect and isolate the negative battery cable(s) (Refer to 08 - Electrical/Battery System/Standard Procedure).
4. Remove the steering wheel (Refer to 19 - Steering/Column/WHEEL, Steering/Removal and Installation).
5. Remove the outer shroud from the steering column (Refer to 19 - Steering/Column/SHROUD, Steering Column/Removal and Installation).
6. Remove the fasteners (1) from the SCCM (Figure 3).
7. Release the integral retainers for the inner shroud and push the inner shroud toward the instrument panel as far as it will go.



1 - Fastener

Figure 3 – SCCM Fasteners

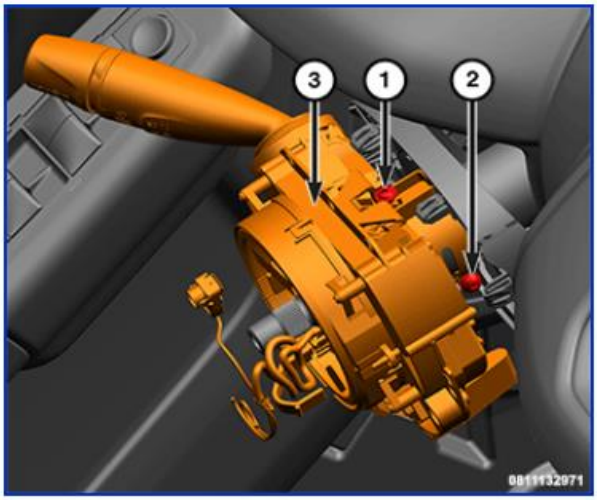
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8. Loosen the centering attachment fastener (1) on the top, rear of the SCCM. Do not remove the fastener completely (Figure 4).

9. Loosen the clamp fastener (2) to allow the SCCM to be removed. Do not remove the fastener completely (Figure 4).

10. Pull the SCCM (3) away from the steering column inner shroud far enough to disconnect the instrument panel wire harness connectors (Figure 4).

11. Remove the SCCM from the steering column.



1 - Attachment Fastener
2 - Clamp Fastener
3 - SCCM

Figure 4 – SCCM Fasteners

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SERVICE PROCEDURE

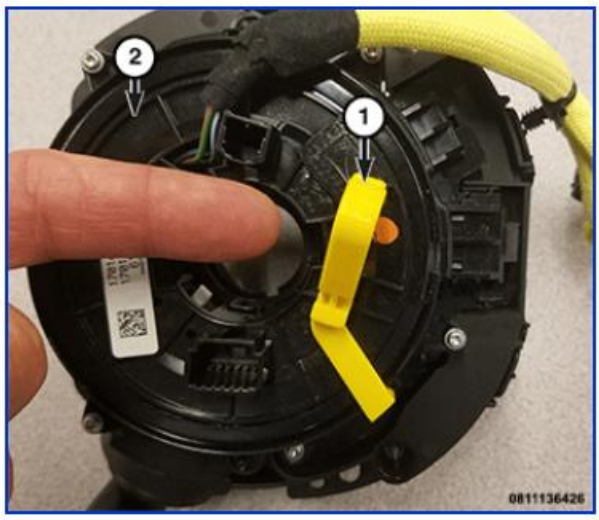
C. Install SCCM

WARNING: To avoid serious or fatal injury on vehicles equipped with airbags, disable the Supplemental Restraint System (SRS) before attempting any steering wheel, steering column, airbags, airbag curtains, knee blocker, seat belt tensioner, impact sensor or instrument panel component diagnosis or service. Disconnect the Intelligent Battery Sensor (IBS)/negative battery cable assembly from the negative battery post, then wait two minutes for the system capacitor to discharge before performing further diagnosis or service. This is the only sure way to disable the SRS. Failure to take the proper precautions could result in accidental airbag deployment.

CAUTION: Always turn the steering wheel until the front wheels are in the straight-ahead position. Then, prior to disconnecting the steering column from the steering gear, lock the steering wheel to the steering column. If clockspring centering has been compromised for ANY reason, the entire Steering Column Control Module (SCCM) and clockspring unit MUST be replaced with a new unit.

Follow the removal procedure in reverse for general reassembly of the components on the vehicle. The steps listed below are calling out specific procedures that should be followed during installation.

- A service replacement SCCM is shipped with the clockspring centered and with a molded plastic lock (1) installed. This lock should not be broken off until the SCCM has been installed on the steering column (Figure 5).
- Tighten the fasteners securely.
- Engage the integral inner shroud retainers with the SCCM. Be certain all integral inner shroud retainers are engaged with the SCCM.
- If a new SCCM is being installed, break off the plastic lock (1) that secures the clockspring rotor (2) to the SCCM housing to maintain clockspring centering (Figure 5).

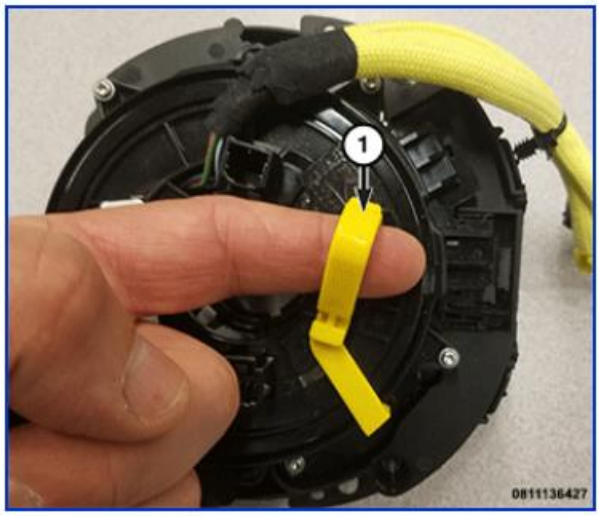


1 - Lock
2 - Clockspring Rotor

Figure 5 – SCCM

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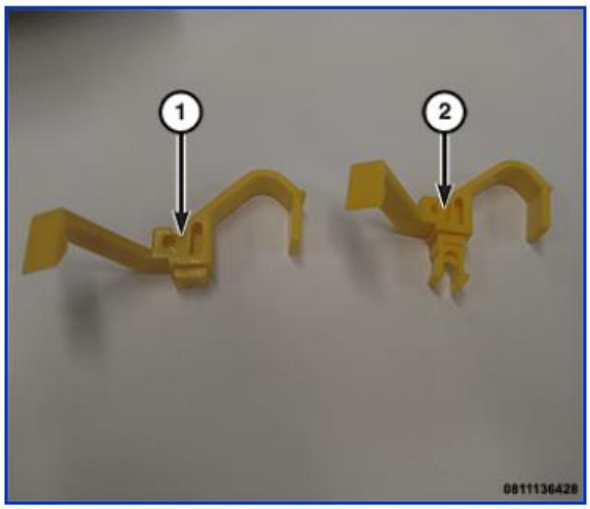
- Rotate the lock (1) towards the center of the SCCM to break it off in the SCCM housing (Figure 6).



1 - Lock

Figure 6 – SCCM Lock

- When the lock has been broken off properly, both legs will be missing (1) when compared to the original lock (2) (Figure 7).
- Tighten the **NEW** steering wheel nut to 45 N·m (33 Ft. Lbs.).
- After installation of the air bag, but before reconnecting the battery negative cable, perform the Supplemental Restraint System Verification Test. See 10 - Restraints / Standard Procedure / Supplemental Restraint System Verification Test.



1 - Lock Legs
2 - Original Lock

Figure 7 – SCCM Locks

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A2B/NHTSA 24E-082

YOUR SCHEDULING OPTIONS

1. **RECOMMENDED OPTION**
   Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.

2. **Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.**

DEALERSHIP INSTRUCTIONS
Please reference Safety Recall **A2B**.

IMPORTANT SAFETY RECALL

Turn Signal Lever Latch - Equipment

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that certain MOPAR Steering Column Control Modules (SCCM) 68545657AA and 68545658AA fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108 - Lamps, reflective devices, and assoc. equipment.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY ITEM OF EQUIPMENT NEED REPAIRS?

FCA US LLC records indicate that you may have purchased an SCCM for your vehicle [1]. Some SCCMs may have been built with mechanisms within the turn signal lever that experience an interference condition that disables the self-cancelling function. A turn signal which does not self-cancel and remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction which can cause a vehicle crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.108 S9.1.1 requires that "The turn signal operating unit must be self-canceling by steering wheel rotation and capable of cancellation by a manually operated control." A SCCM with an interference condition may not allow the self-canceling feature to function correctly.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your SCCM [2] free of charge (parts and labor). To do this, your dealer will inspect and if necessary, replace or repurchase the SCCM. We recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring your SCCM and this letter with you to your dealership.

TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit **www.fcarecallreimbursement.com** to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC

FIAT CHRYSLER AUTOMOBILES

Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.