| STELLANTIS PARTS & SERVICES | Technical Service Bulletin (TSB)<br>**Telematics Box Module (TBM) Firmware Over The Air (FOTA) Software Updating from 5.39 to 5.65** | | | | |
|---|---|---|---|---|---|
| **REFERENCE:** | **TSB:** 08-219-25 REV. A<br>**GROUP:** 08 - Electrical | **Date:** | December 10, 2025 | **REVISION:** | 08-219-25 |
| **VEHICLES AFFECTED:** | **2022 - 2023 (DT) RAM 1500 Pickup**<br>**2022 - 2023 (DJ) RAM 2500 Pickup**<br>**2022 - 2023 (D2) RAM 3500 Pickup**<br>**2022 - 2023 (DD) RAM 3500 Cab Chassis**<br>**2022 - 2023 (DF) RAM 3500 10K LB Chassis**<br>**This bulletin applies to vehicles built on and after May 12, 2023 (MDH 0512XX) and on and before August 31, 2023 (MDH 0831XX) equipped with a Global Telematics Box Module (Sales Code RDG).** | | | **MARKET APPLICABILITY:**<br>☒ NA ☐ MEA<br>☐ SA ☐ IAP<br>☐ EE ☐ CH<br>**NOTE: This bulletin applies to the North America market.** | |
| **CUSTOMER SYMPTOM:** | ****Customers must experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle must exhibit/set the following Diagnostic Trouble Code (DTC):**<br>• B2206-00 - Current VIN Missing / Mismatch.**<br>**Customers may experience the following:**<br>• **SOS Unavailable message pops up on radio during a remote start event due to TBM DTC B2206-00.** | | | | |
| **CAUSE:** | **TBM software** | | | | |

**This bulletin supersedes Technical Service Bulletin (TSB) 08-219-25, date of issue July 18, 2025, which should be removed from your files. All revisions are highlighted with **asterisks** and include a new DTC and an updated Customer Symptom.**

## REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The TBM software will be updated from 5.39.1 to 5.65 software level.

**NOTE: The national launch for the FOTA is expected to begin June 27, 2025.**

## DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through a builtin cellular modem in the vehicle. Customers will see a notification on their radio screen when new software is available for their TBM Fig. 1.

The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

**NOTE: This is an Information Only Technical Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.**

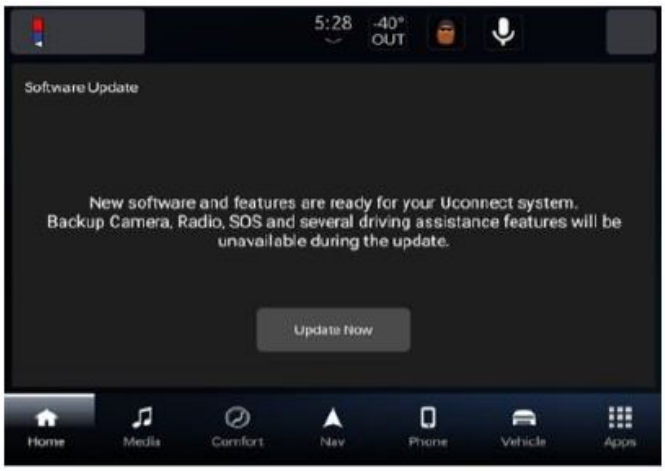



**Fig. 1**
Software Acceptance Screen

1. The vehicle needs to be in 'Park'. The ignition needs to be in the off position.
2. If the customer selects "Update Now" Fig. 1 they can shut off the vehicle and leave. The update will be completed automatically.

   **NOTE: This step may take several minutes to complete.**
3. Upon completion of update, the radio will display a confirmation message Fig. 2.

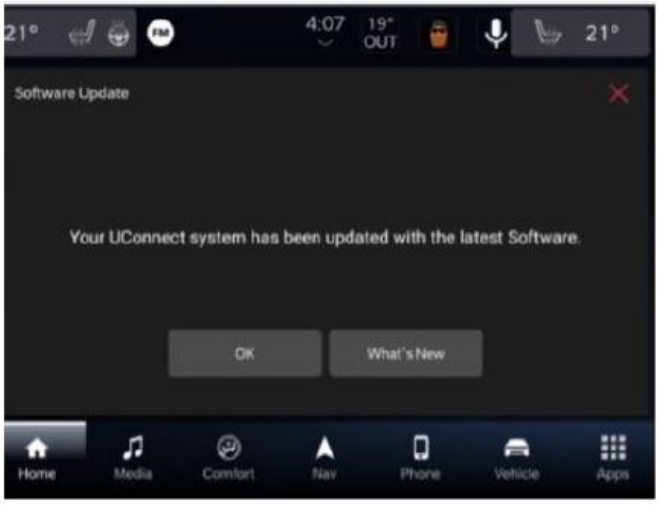



**Fig. 2**
Software Update Confirmation Screen

## POLICY:

Information Only

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