STAR ONLINE PUBLICATION

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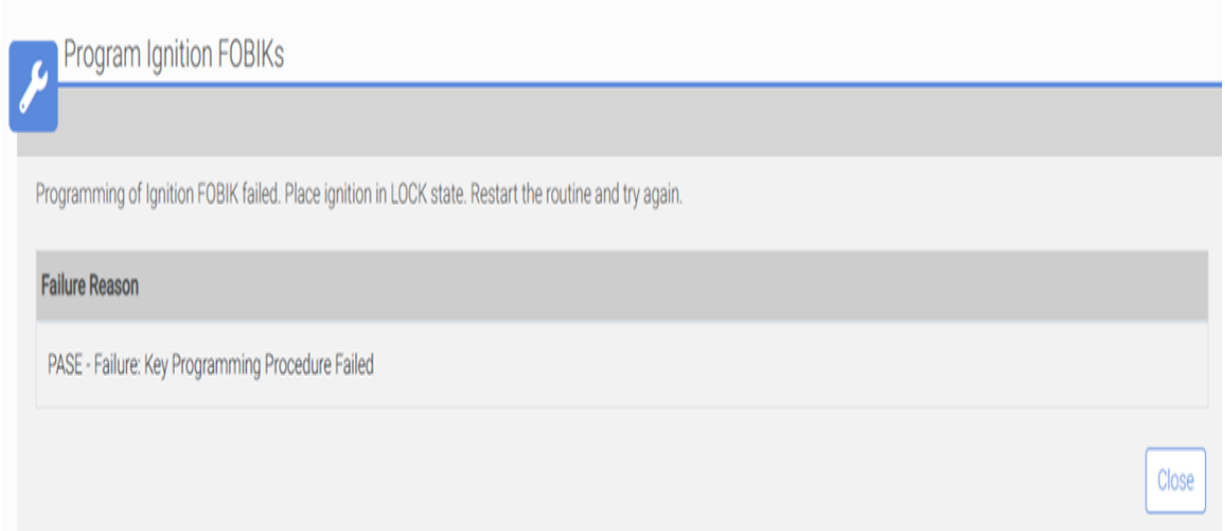
Symptom/Vehicle Issue: Cannot Program Key, Scan Tool Messages “PASE – Failure Key Programming Procedure Failed”, “Key Already Programmed”

Technician Observation: Cannot program a new key to the vehicle, programing was started with a new unprogrammed key.

Discussion: Tool Message: Failure with reason: “**PASE**- Failure - Programming Procedure Failed” or “Key Already Programmed.

1. If the vehicle is equipped with remote start, inspect the remote start antenna connections at Radio Frequency Hub (RFHUB) and at the headliner inline connection at the antenna. A faulty remote start antenna or connection problem can lead to a key fob programming failure with the reason “PASE- Failure - Programming Procedure Failed” or “Key Already Programmed” messages.

2. Use any active or stored codes as guidance to further inspect and review other potential areas that may be inhibiting successful programming prior to replacing the RFHUB.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found