STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

Radio Over The Air Updating to S26.17 Software Version

REFERENCE:	**TSB:** 08-028-23 **GROUP** 08 - Electrical	Date:	January 26, 2023	REVISION:	–

VEHICLES AFFECTED:

2022 - 2023 (DT) RAM 1500 Pickup
2022 - 2023 (DJ) RAM 2500 Pickup
2022 - 2023 (D2) RAM 3500 Pickup
2022 - 2023 (DD) RAM 3500 Cab Chassis
2022 - 2023 (DP) RAM 4500/5500 Cab Chassis
2022 - 2023 (DF) RAM 3500 <10K Cab Chassis
2022 - 2023 (RU) Chrysler Pacifica / Voyager

NOTE: This bulletin applies to DD, DJ, D2, DP and DF vehicles built on or after September 22, 2022 (MDH 0922XX) and built on or before November 28, 2022 (MDH 1128XX) equipped with one of the following radios:

NOTE: This bulletin applies to DT vehicles built on or after September 28, 2022 (MDH 0928XX) and built on or before November 28, 2022 (MDH 1128XX) equipped with one of the following radios:

NOTE: This bulletin applies to RU vehicles built on or after August 26, 2022 (MDH 0826XX) and built on or before November 01, 2022 (MDH 1101XX) equipped with one of the following radios:

- Uconnect 5 W 10.19 Display (Sales Codes UBG or UEG).
- Uconnect 5 NAV W 8.4” Display (Sales Codes UBL or UEL).
- Uconnect 5 NAV W 12” Display (Sales Codes UBQ or UEQ).
- Uconnect 5 NAV W 10.1″ display (Sales Codes UBN or UEN).

MARKET APPLICABILITY:

☒ NA ☐ MEA
☐ SA ☐ IAP
☐ EE ☐ CH

CUSTOMER SYMPTOM:

- Battery drain on vehicle after connecting wiTECH to vehicle.

CAUSE: **Radio Software**

REPAIR SUMMARY:

This bulletin provides information regarding the latest Firmware Over The Air (FOTA) update and provides the service technician an overview of the steps a customer will need to take to complete the update. The radio software will be updated from S26.15 to S26.17.

NOTE: National launch for this FOTA update is expected to begin February 09, 2023.

DISCUSSION:

Vehicles sold in the U.S. and Canada can now receive software updates “over-the-air”. Updates to software will occur in a phased roll-out. The software is updated through the built-in cellular modem in the radio. Customers will see a notification on their radio screen when new software is available for their radio (Fig. 1) . The owner will have the option to update the radio or schedule the update for later. There is not an option to decline the update indefinitely, the update must be performed.

NOTE: This is an Information Only Service Bulletin to inform the dealer how the FOTA update is performed. This document does not contain a LOP for reimbursement.

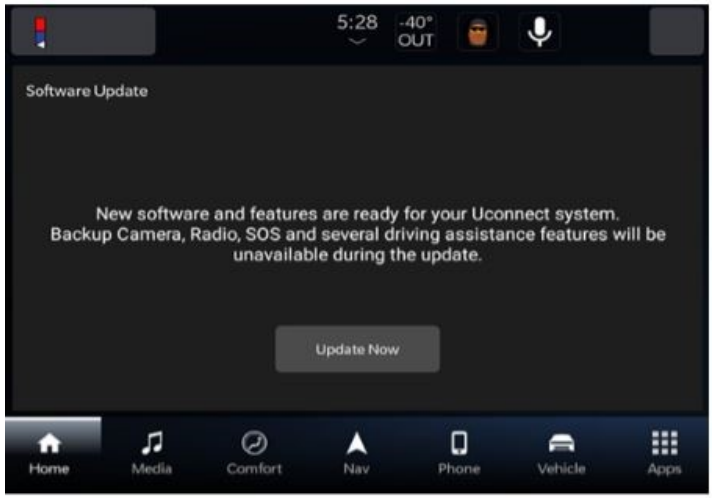


Fig. 1
Software Acceptance Screen

1. The vehicle needs to be in 'park'. The ignition needs to be in the off position.
2. If the customer selects "Update Now" they can shut off the vehicle and leave. The update will be completed automatically.

NOTE: This step may take several minutes to complete.

3. Upon completion of update, the radio will display a confirmation message (Fig. 2) .

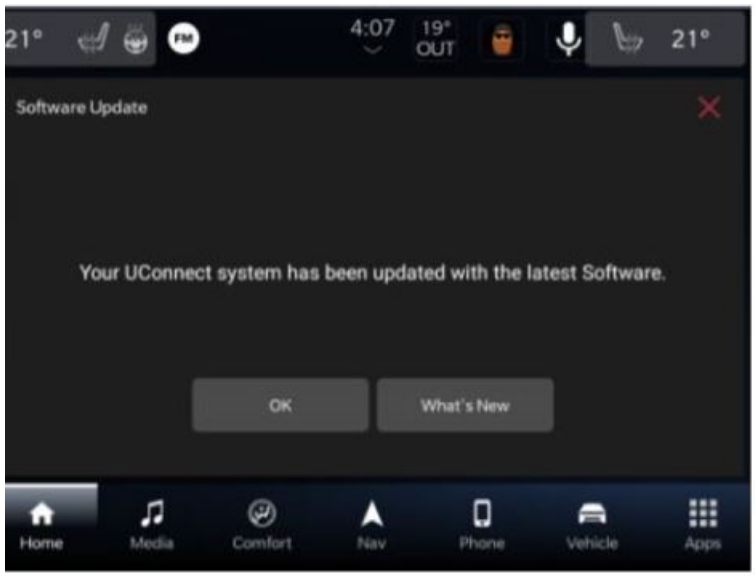


Fig. 2
Software Update Confirmation Screen

POLICY:
Information Only

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