STAR ONLINE PUBLICATION

Case Number: S2608000010

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Symptom/Vehicle Issue: Active Diagnostic Trouble Code (DTC) B1A10-00, B1A11-00, B1A12-00, B1A13-00-, B1A14-00, B1A15-00, B1A16-00, and B1A17-00 in The Radio Frequency Hub (RFH)

Models Affected:
17-26MY RU Chrysler Pacifica
18-26MY JL Jeep Wrangler
20-26MY JT Jeep Gladiator
14-22MY WK Jeep Grand Cherokee
14-26MY WD Dodge Durango
14-23MY LX Chrysler 300
14-23MY LD Dodge Charger
15-23MY LA Dodge Challenger
19-26MY DT RAM 1500
19-26MY DJ RAM 2500
19-26MY D2/DD RAM 3500
19-26MY DP RAM 4500/5500
21-26MY WL Jeep Grand Cherokee
22-26MY WS Jeep Wagoneer
24-26MY KM Jeep Wagoneer S
24-26MY LB Dodge Charger

Customer Complaint/Technician Observation: Customer could complain regarding RKE, passive entry or passive start being inoperable or intermittent due to either FOB not being working or being detected. This condition could or could not drive a warning in the cluster for KeyFOB low battery.

Discussion: RFH, and KEYFOBS have been returned with no trouble found. If any of these DTCs B1A10-00 RKE fob 1 Battery Low, B1A11-00 RKE fob 2 Battery Low... to B1A17-00 RKE fob 8 Battery Low are found "Active", only FOB battery replacement needs to be performed on the actual FOB setting the fault. The RFH or KEYFOBS **DO NOT** need to be replaced.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.