SAFETY RECALL

INTERNATIONAL

SCCM Internal Failure (Equipment)

Reference: 15B

FCA US LLC

Parts Recalled MOPAR Steering Column Control Modules 68351725AD, 68351726AD, intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L vehicles. 68351728AD intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L, and 2022-2024 (WS) Jeep® Wagoneer/Grand Wagoneer vehicles. 68545657AA, 68545658AA, intended for use on 2019-2023 (DT) Ram 1500 Pickup vehicles. 68599295AA, 68599297AA, 68599299AA, intended for use on 2018-2024 (JL) Jeep® Wrangler vehicles. 68599296AA, 68599298AA, intended for use on 2018-2024 (JL) Jeep® Wrangler and 2020-2024 (JT) Jeep® Gladiator vehicles. 68603040AA intended for use on 2017-2024 (RU) Chrysler Pacifica and Voyager vehicles.

Template Version 1.8

Revision	Edition	Detail
1	July 2024	Related Labor Operation updated.

SYMPTOM DESCRIPTION

Some of the above steering column control modules (SCCM) may have been built with an insufficient weld between an internal flexible flat cable (FFC) and busbar. The suspect parts may not allow a deployment signal from the Occupant Restraint Controller to reach the driver airbag module, preventing airbag deployment during these events. An airbag that does not deploy when intended may result in increased risk of injury to the driver in certain crashes.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.208 requires driver's airbag deployment during certain crash events.

REPAIR TO BE PERFORMED

This recall is applicable only to **MOPAR replacement parts.**

Inspect the module part number:

Part number 68351725AD, 68351726AD, 68351728AD, 68545657AA, 68545658AA, 68599295AA, 68599297AA, 68599299AA, 68599296AA, 68599298AA, 68603040AA – Module suspect, repurchase the module.

Dealer should add part (reimbursement) to claim when using LOP.

If the recalled SCCM part number listed above has been installed into a vehicle covered under recall 33B, 34B, 35B or 36B, complete the repair according to the corresponding dealer instructions.

If the recalled SCCM part number listed above has been installed into a vehicle NOT covered under recall 33B, 34B, 35B or 36B, complete the repair according to the instructions below, and claim the appropriate 15B LOPs.

COMPLETION REPORTING / REIMBURSEMENT

Claims paid will be used by FCA US LLC to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

For Over-The-Counter parts return, claim the 08-15-B1-80 and 95081952

Labor Description	Number	Hrs
Module, Steering Column Control (SCCM)	08-15-B1-80	0.0

Related Labor Description	Number	
Dealership Handling Fee for Part Exchange	95081953	0.1

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If the part is installed in a vehicle, claim 08-15-B1-81 for testing, and 08-15-B1-82 from replacement (if required). Add 08-15-B1-60 for PHEV vehicles.

Labor Description	Number	Hrs
Module, Steering Column Control (SCCM) - Inspect	08-15-B1-81	0.2
Module, Steering Column Control (SCCM) - Inspect and Replace - 2018-2024 JL, 2020-2024 JT, 2017-2024 RU	08-15-B1-82	0.6
Module, Steering Column Control (SCCM) - Inspect and Replace - 2019-2023 DT, 2022-2024 WS	08-15-B1-82	0.7
Module, Steering Column Control (SCCM) - Inspect and Replace - 2021-2024 WL	08-15-B1-82	0.8

Additional Labor Description	Number	Hrs
PHEV High Voltage Power Down / Power Up / Loss of Isolation Procedure - 2021-2024 JL, 2017-2024 RU, 2022-2024 WL	08-15-B1-60	0.6

NOTE: See the FCA International Warranty Policy and Procedure Manual, Claim Entry Section – Recall Claims for claim processing instructions.

PARTS INFORMATION

No parts are required to perform this service procedure.

PARTS RETURN

No parts return required for this campaign.

Render the recalled part unusable and discard.

SPECIAL TOOLS

No special tools required for this campaign.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners should be notified of the service requirement by their Dealer. Owners are requested to schedule appointments for this service. A sample copy of the owner notification letter is attached.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the Global Recall System (GRS) and Vehicle Information Plus (VIP) for Dealer inquiry as needed.

GRS provides involved Dealers with an updated VIN list of their incomplete vehicles. Completed vehicles are removed from GRS within several days of repair claim submission.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair

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SERVICE PROCEDURE - DIAGNOSIS

A. wiTECH Diagnostic Testing

NOTE: The wiTECH scan tool must be used to perform this recall. The wiTECH software is required to be at the latest release level before performing this procedure.

1. Connect the wiTECH MDP to the vehicle data link connector.
2. Place the ignition in the **"RUN"** position.
3. Open the wiTECH 2.0 website.
4. Enter your **"User id"** and **"Password"** and your **"Dealer Code"**, then select **"Sign In"** at the bottom of the screen. Click **"Accept"**.
5. From the **"Vehicle Selection"** screen, select the vehicle to be updated.
6. Select **"SCCM"** from the topology screen.
7. Go to the **"Misc. Functions"** tab.
8. Select **"SCCM Serial Number Validation"**.
9. One of these results will be displayed:

    - **"Serial Number Confirmed OK. No replacement needed."** Clear any set codes and return the vehicles to the owner.
    - **"This SCCM is faulty and needs replacement. Refer to the proper section of Service Library.**

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IMPORTANT SAFETY RECALL

15B

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

Dear Jeep®/Chrysler/RAM Owner:

FCA US LLC (FCA US) has decided that a defect, which relates to motor vehicle safety, exists in certain **MOPAR Steering Column Control Modules (SCCM) 68351726AD intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L vehicles; 68351728AD intended for use on 2021-2024 (WL) Jeep Grand Cherokee/Grand Cherokee L and 2022-2024 (WS) Jeep® Wagoneer/Grand Wagoneer vehicles; 68599297AA, 68599299AA, intended for use on 2018-2024 (JL) Jeep® Wrangler vehicles and 68599296AA, 68599298AA, intended for use on 2018-2024 (JL) Jeep® Wrangler and 2020-2024 (JT) Jeep® Gladiator vehicles.**

The problem is... FCA US records indicate that you may have purchased an SCCM for your vehicle. The SCCMs may have been built with an insufficient weld between an internal flexible flat cable and busbar. The defective SCCMs may not allow a deployment signal from the Occupant Restraint Controller to reach the driver airbag module, preventing airbag deployment. **An airbag that does not deploy when intended may result in increased risk of injury to the driver in a crash.**

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 208 requires driver's airbag deployment during certain crash events.

What your dealer will do... **FCA will repair your vehicle free of charge (parts and labor).** To do this, your dealer will inspect and, if necessary, repurchase your SCCM, or replace it if installed in a vehicle. The estimated repair time is 10 minutes to 1 hour. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply **contact your Chrysler, Jeep®, Dodge, or RAM dealer** right away to schedule a service appointment. **Please bring this letter with you to your dealer.**

If you need help... If you have trouble getting your vehicle serviced, please contact the dealer nearest your location. A representative will assist you in getting your vehicle serviced. This information can be found in the Customer Assistance section of your Owner's Manual.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Global Service & Parts - International
FCA US LLC
Notification Code 15B