STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

Radio Message "Power Surge On USB Detected"

REFERENCE:	**TSB:** 08-208-26 REV. A **GROUP:** 08 - Electrical	**Date:**	May 13, 2026	**REVISION:**	08-208-26

VEHICLES AFFECTED:

2019 - 2026 (DT) RAM 1500 Pickup
2018 - 2026 (DJ) RAM 2500 Pickup
2018 - 2026 (D2) RAM 3500 Pickup
2018 - 2026 (DD) RAM 3500 Cab Chassis
2018 - 2026 (JL) Jeep Wrangler
2020 - 2026 (JT) Jeep Gladiator
2024 - 2026 (KM) Jeep Cherokee/Wagoneer S
2024 - 2026 (LB) Dodge Charger
2018 - 2026 (MP) Jeep Compass
2018 - 2026 (RU) Chrysler Pacifica/Voyager
2018 - 2026 (WD) Dodge Durango
2021 - 2026 (WL) Jeep Grand Cherokee/Grand Cherokee L
2022 - 2026 (WS) Jeep Wagoneer/Grand Wagoneer
This bulletin applies to vehicles equipped with:

- **Front Row USB Type A and C (Sales Code RTX).**
- Media Hub-2 USBs (both charge only) (Sales Code RS2).
- Remote USB Port - Charge Only (Sales Code RS3).
- Media Hub-2 USB, Full Funct, Aux (Sales Code RSF).
- First Row USB - Charge Only (Sales Code RSY).
- Lower I/P Instr. Panel Cubby Bin (Sales Code RF9).
- Front Passenger Interactive Display (Sales Code RJA).

MARKET APPLICABILITY:

☒ NA ☐ MEA
☐ SA ☐ IAP
☐ EE ☐ CH

NOTE: This bulletin applies to the North America market.

CUSTOMER SYMPTOM:

Customers may comment on the following:

- The radio displays the message: “Power surge on USB hub detected” Fig. 1.

  NOTE: After the message appears, no USB devices function in the hub (no charging, no data).

  NOTE: Hub operation does not return until the vehicle undergoes a full key cycle.

CAUSE:

Customer’s USB device, cable, or accessory short on the customer facing side

This bulletin supersedes Technical Service Bulletin (TSB) 08-206-26, date of issue May 06, 2026, which should be removed from your files. All revisions are highlighted with **asterisks and include a new Sales Code.**

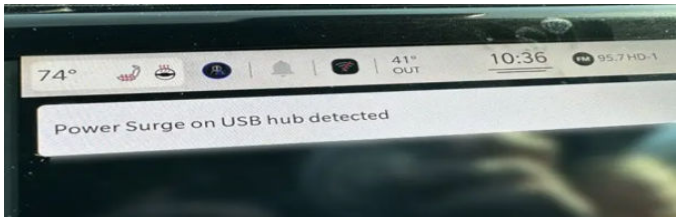


Fig. 1
Power Surge Message

DISCUSSION:

This Information Only bulletin provides information concerning the radio message that is displayed when there is an overcurrent or short condition on the customer's USB device, cable, or accessory.

Possible causes are:

- A damaged or shorted customer USB cable/device.
- The USB hub is in protection mode, which disables power and data lines.

  NOTE: The hub remains off until a key cycle resets it.

Follow these steps:

- Identify the customer device/cable in use when the message appeared.
- Disconnect that device/cable and perform a full key cycle.
- Test hub operation with a known good USB device and cable.
- If normal operation is restored after the key cycle, the concern was caused by the customer device/cable or bad wire associated with that connection.

POLICY:

Information Only.