2019 - Current 6.7L Engine Oil Supply Information

STAR Online Case Number: S2109000009 was released in July 2021 to address a concern on the 2019-Current 6.7L Engine Oil Supply.

Due to supply constraints at Shell, some dealers have reported that they are unable to obtain Shell Rotella T5 10w30 oil to service 2019 and newer model year 6.7L vehicles. Current service information, and TSB 09-011-20 states that 10w30 oil meeting API CK-4, MS-10902, and Cummins CES-20081 can be used in vehicles that are located in areas where temperatures do not routinely fall below 0°F (-18°C).

However, if 10w30 oil meeting the above standards is not available, you can use 5w40 meeting API CJ-4, MS-10902 such as Rotella T6 as a substitute. Although this oil is required to be used in vehicles located in areas that routinely fall below 0°F (-18°C), it is safe to use continually throughout the year, in all climates.