Rotary Shift Module - All MYs/ All Models

Recently we have seen a number of Rotary Shift Modules returned for broken Brake Lock Plungers. This is caused by trying to shift the transmission out of Park without pressing the brake pedal. When that happens, the lock plunger becomes broken resulting in interior damage to the Rotary Shift module. **Damage caused by the vehicle owner is not a warrantable condition and will be charged back.**

This condition could be considered for Consumer Goodwill if pre-authorized by an FCA Representative and the related LOP 85-85-CG-09 is added to the claim; after the owner is instructed that the brake pedal must be pushed first in order to shift the vehicle out of Park. Typical damage is illustrated below.



